

ABOUT FUNDAMENTAL POLICIES

At BWH Hotels, we are committed to maintaining an inclusive, respectful, and environmentally responsible experience for all guests, employees, and the communities in which we operate. Below is a detailed summary of our policies related to harassment/child protection, equal opportunity, neighboring impact, natural surrounding protection, animal welfare and recycling programs, to help you understand how we strive to create a safe, sustainable, and inclusive environment.



HARASSMENT/CHILD RIGHT POLICY

At BWH Hotels, we have a zero-tolerance policy for harassment of any kind, including any form of verbal, physical, or sexual harassment. This extends to the protection of children's rights and the prevention of child exploitation, including child sex tourism. We are committed to providing a safe, respectful, and welcoming environment for all guests, staff, and third parties. All employees receive training to recognise and prevent harassment, child exploitation, and abuse. Any reports of such behavior are taken seriously and investigated promptly. If a guest experiences or witnesses any form of harassment or suspected child exploitation, we urge them to report it immediately to hotel management. We are committed to addressing and resolving any concerns swiftly to ensure the safety and well-being of all individuals, especially children, within our hotels.



EQUAL OPPORTUNITY POLICY

BWH Hotels is firmly committed to equal opportunity for all. We embrace diversity in our workforce and in our guest experience. We do not discriminate based on race, gender, age, religion, disability, nationality, or any other protected characteristic. Our employment practices, as well as our services, reflect this commitment to inclusion and fairness.

We aim to create an environment where everyone feels valued and respected. Guests and employees alike are treated with dignity, and we ensure that all individuals have equal access to opportunities, both within our hotels and in the broader community.



NEIGHBORING IMPACT POLICY

We understand the importance of being good neighbors. BWH Hotels strive to minimise any negative impact on the local communities surrounding our properties. Our operations are designed to respect the well-being and privacy of neighboring residents, ensuring that our presence does not cause disruption or inconvenience.

This includes efforts to minimise noise pollution, manage traffic, and ensure that our events and activities do not interfere with the local community. We encourage our guests to join us in being considerate of our neighbors, respecting the local environment, and following any specific guidelines provided by our hotel staff during their stay.



ANIMAL WELFARE POLICY

BWH Hotels is fully committed to the ethical treatment of animals in all areas of our operations. We ensure that our practices align with the highest standards of animal welfare, whether in relation to food sourcing, wildlife interactions, or the use of animal-derived products. We ask our guests to be mindful of the local wildlife, avoid disturbing animals, and engage in eco-friendly activities that do not harm the environment or its creatures.



NATURAL SURROUNDING PROTECTION POLICY

BWH Hotels is deeply committed to protecting the natural environment. Many of our hotels are located in areas of significant natural beauty, and we recognise our responsibility to safeguard these surroundings for future generations. Our natural surrounding protection policy focuses on conserving local ecosystems, reducing waste, saving energy, and minimising our environmental footprint.

We also encourage guests to engage in sustainable practices during their stay by reducing water and energy usage, participating in waste reduction programs, and respecting local wildlife and ecosystems.



RECYCLING POLICY

At BWH Hotels, we are dedicated to minimising our environmental impact through a comprehensive Recycling Program designed to promote sustainability and resource conservation.

Commitment to Sustainability:

Our Recycling Program aims to reduce waste, conserve natural resources, and encourage responsible waste management practices throughout our hotel.

Guest Participation:

We invite our guests to join us in our recycling efforts. Public areas are equipped with clearly labeled recycling bins. We provide easy-to-understand signage to help you sort recyclables properly.

Common Area:

Recycling stations are available in public spaces, such as lobbies and dining areas, to facilitate proper disposal of recyclable materials. We encourage you to use these stations during your stay.

Food Waste Management:

In our restaurants, we prioritise reducing food waste by composting organic materials. We also work towards eliminating single-use plastics in our food and beverage services.

Employee Engagement:

Our staff are trained to promote and uphold recycling practices, ensuring that everyone is working together to achieve our sustainability goals.

Ongoing Improvement:

We continually assess and improve our recycling efforts to align with best practices and local regulations. Your feedback is invaluable in helping us enhance our program.

By participating in our Recycling Program, you contribute to a cleaner environment and help us create a more sustainable future. Thank you for your support and commitment to sustainability during your stay at BWH Hotels.

EARTH | PEOPLE | COMMUNITY

Operating responsibly is an obligation, not a choice

Everyone is a valuable contributor to our success

Together we will make the world stronger, one community at a time

At BWH Hotels, we believe that creating a positive, safe, and responsible environment is essential for our guests along with our employees, and communities. Our policies on harassment/child rights, equal opportunity, neighboring impact, natural surrounding protection, animal welfare and recycling programs are designed to reflect our commitment to these values. By adhering to these principles, we aim to foster an inclusive, respectful, and environmentally sustainable experience for everyone. We appreciate your cooperation in helping us uphold these standards, and we hope you enjoy your stay with us knowing that we are all working together to create a better world.