

BWH Australasia Sustainability Report 2024

1. Our Business

Aiden Darling Harbour offers a stylish, boutique hotel experience in the heart of Sydney, blending contemporary design, local art, and smart, sustainable features. Designed for the modern traveller, the hotel provides a personalised stay with thoughtful amenities, efficient use of space, and a strong commitment to environmental responsibility. Aiden also proudly promotes the surrounding neighbourhood, showcasing Pyrmont's vibrant culture, local businesses, and waterfront charm to help guests connect with the area and experience it as a destination.

2. About This Report

This report is intended to inform stakeholders about our progress in the areas of environmental stewardship, employee engagement, and community involvement.

3. Next Year Sustainability Goal

Our goal for 2025 is to work closely with the Best Western Head Office to successfully navigate the sustainability accreditation process. By achieving this certification, we aim to demonstrate our commitment to environmental responsibility and continuous improvement in sustainable practices across all of our operations.

4. Highlight of This Year

Some highlights for Aiden Darling Harbour this year include:

- Removing ALL single-use plastic in our guest rooms.
- Multiple internal promotions recognising our high-performing staff members.
- Ongoing efforts to promote local neighbourhood venues and Pyrmont as a vibrant destination.
- Continued partnership with artist Jess-le-Clerc, showcasing her artwork throughout the hotel and in guest rooms.

5. Earth

Aiden Darling Harbour is committed to ongoing sustainability efforts, including comprehensive recycling programs and reducing single-use plastics. The hotel provides refillable luxury bathroom amenities and glass water bottles to minimise waste, while all in-room products are packaged using biodegradable materials. These initiatives reflect our dedication to lowering our environmental footprint and promoting responsible hospitality practices throughout the guest experience.

6. People

Promoting staff awareness of environmental issues and providing the training and resources that will enable them to actively contribute to fulfilling our environmental objective and obligations.

7. Community

Aiden Darling Harbour continues to actively support the local community through various initiatives. Our *Neighbourhood* blog on the hotel's website highlights and promotes local businesses, events, and hidden gems around Pyrmont, encouraging guests to explore and engage with the area. In addition, we've supported local schools and community organisations by providing accommodation vouchers as donations for charitable causes, reinforcing our commitment to giving back and fostering strong local connections.